

Current issue date: Expiry date: Certificate identity number: 13 February 2022 28 November 2024 10427539 Original approval(s): ISO/IEC 20000-1 - 29 November 2018

Certificate of Approval

This is to certify that the Management System of:

Arab Bank for Economic Development in Africa- BADEA

Abdel Rahman El Mahdi Street, Khartoum, 11111, Sudan

has been approved by LRQA to the following standards:

ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 - 0056415

The scope of this approval is applicable to:

The service management system of BADEA IT division supporting the provision of services to BADEA staff from BADEA HQ in accordance with the service catalogue.

Jun Burba

Luis Cunha

Area Operations Manager - SAMEA Issued by: Lloyd's Register Egypt LLC for and on behalf of: LRQA Limited



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