

Certificate of Approval

This is to certify that the Management System of:

Arab Bank for Economic Development in Africa- BADEA

Abdel Rahman El Mahdi Street, Khartoum, 11111, Sudan

has been approved by LRQA to the following standards:

ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 – 0056415

The scope of this approval is applicable to:

The service management system of BADEA IT division supporting the provision of services to BADEA staff from BADEA HQ in accordance with the service catalogue.

Luis Cunha

Area Operations Manager - SAMEA

Issued by: Lloyd's Register Egypt LLC

for and on behalf of: LRQA Limited



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